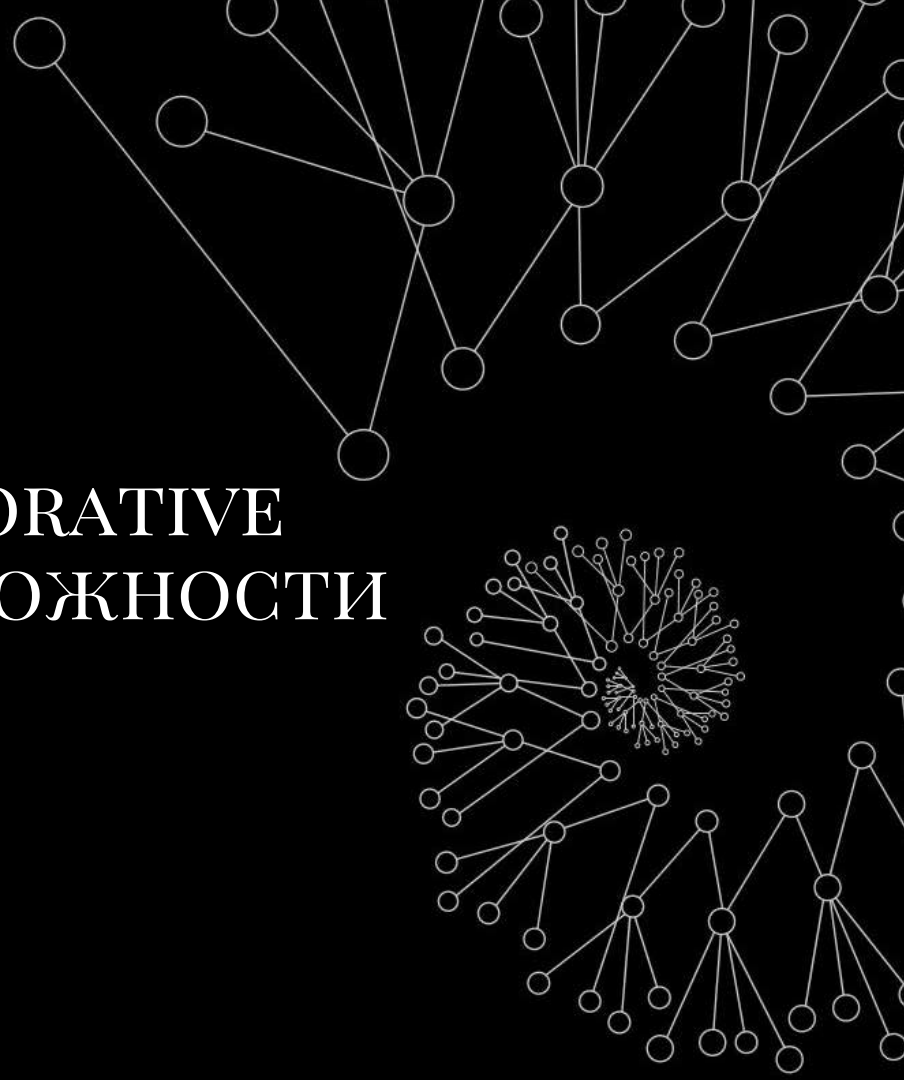


IPONWEB



CONFLUENCE И COLLABORATIVE DOCUMENTATION: ВОЗМОЖНОСТИ И ПОДВОДНЫЕ КАМНИ

Svetlana Novikova, Technical Writer of the
Development Practice



PROFILE

- IPONWEB разрабатывает платформенные решения для рынка Online Advertising
- Отрасль: AdTech
- Язык: Английский
- Стек документации: Confluence, Sphinx (Single-HTML), Swagger API





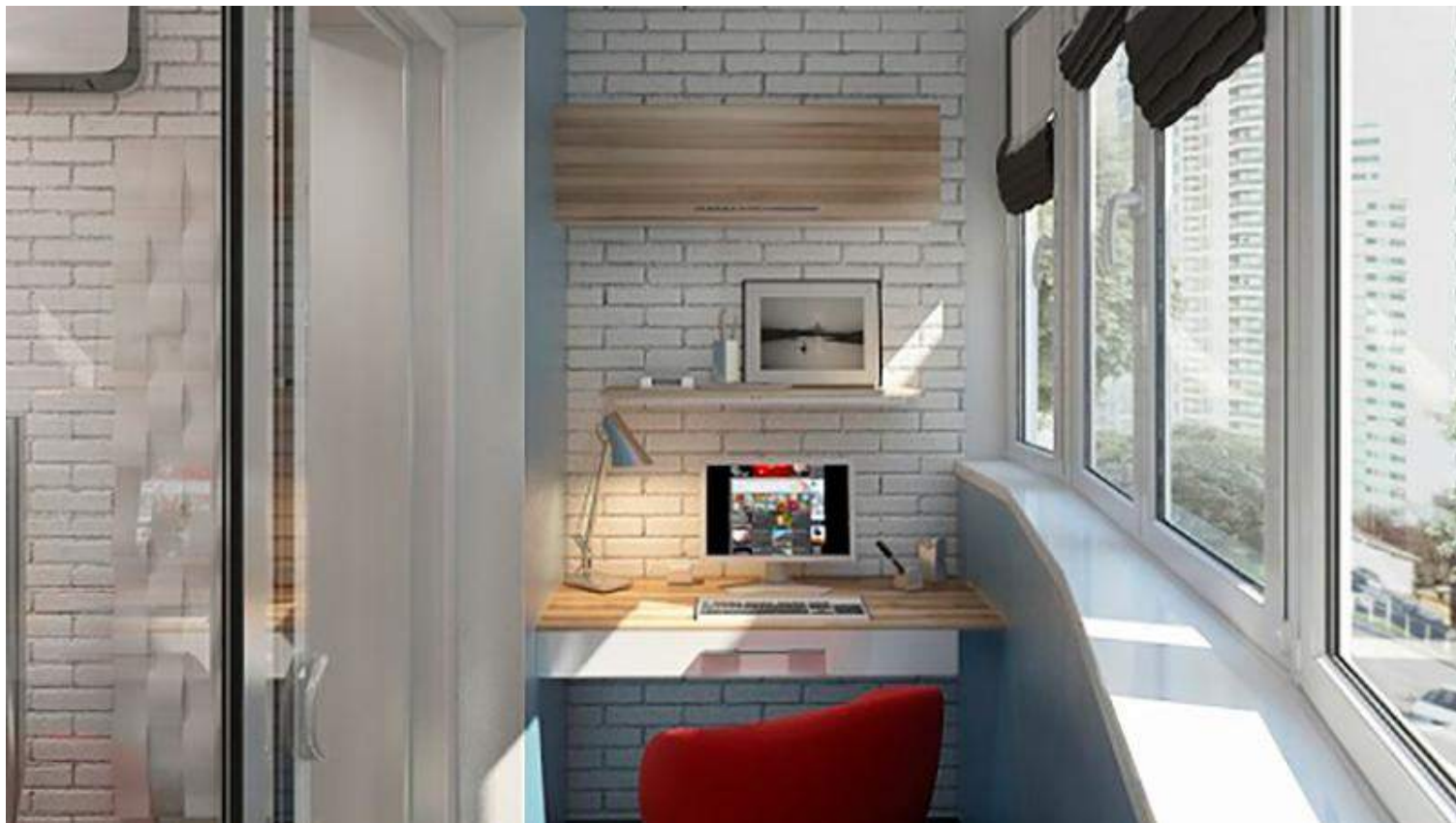
ПРОБЛЕМА

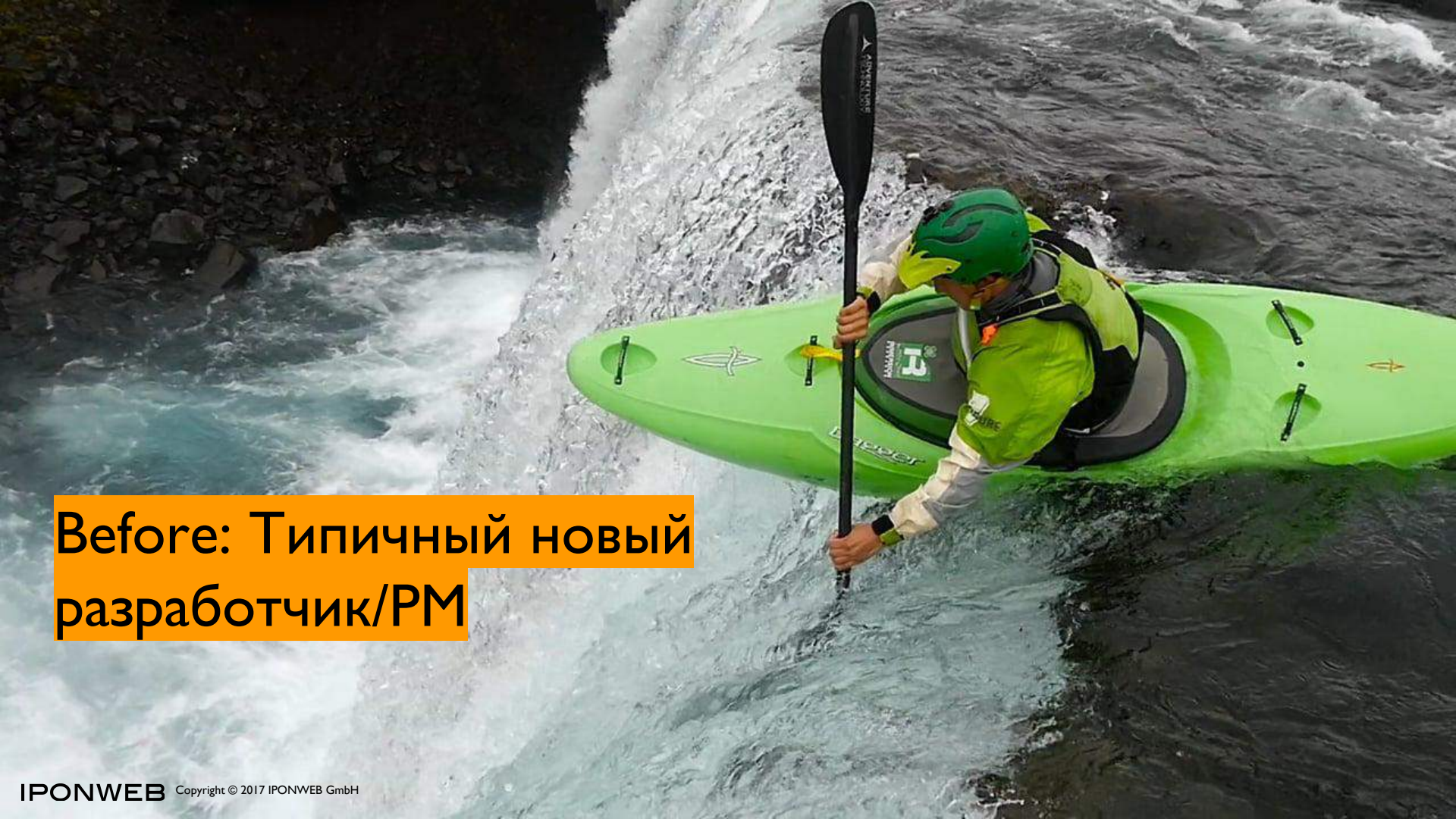


VS



ПРОБЛЕМА



A high-angle photograph of a kayaker navigating a white-water rapids. The kayaker is wearing a bright green helmet, a matching green jacket, and a black life vest. They are seated in a green kayak, which has a black seat and a black paddle. The kayak is positioned in the center of the frame, moving through turbulent, white water. The surrounding water is dark and turbulent, with white foam from the rapids. The kayaker is holding a black paddle with both hands, and the paddle has the word 'ADVENTURE' written on it. The kayak has a logo on the side that reads '12' and 'ADVENTURE'. The overall scene is dynamic and action-oriented.

Before: Типичный новый разработчик/PM

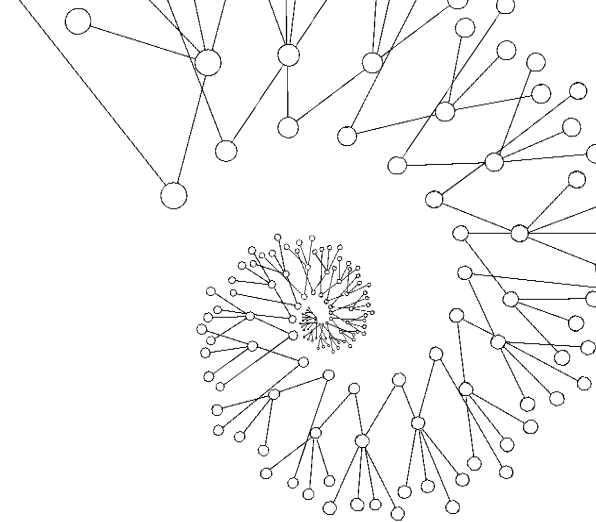
Before: В то же время
технический писатель



ADVICE - \$0.50
GOOD ADVICE - \$2.00
and jokes for free

Before: Опытный разработчик

ПОДХОД: COLLABORATIVE DOCUMENTATION



~~ВСЕ ПРОТИВ ВСЕХ~~


ДЛЯ

Confluence - гетто

ДЛЯ ДОКУМЕНТОВ

Очень. Много.
Правок



An aerial, black and white photograph of a road intersection. The road is paved with concrete or asphalt, showing some wear and several circular manholes. White lane markings, including a central dashed line and solid edge lines, define the road's structure. The text is overlaid on the left side of the image.

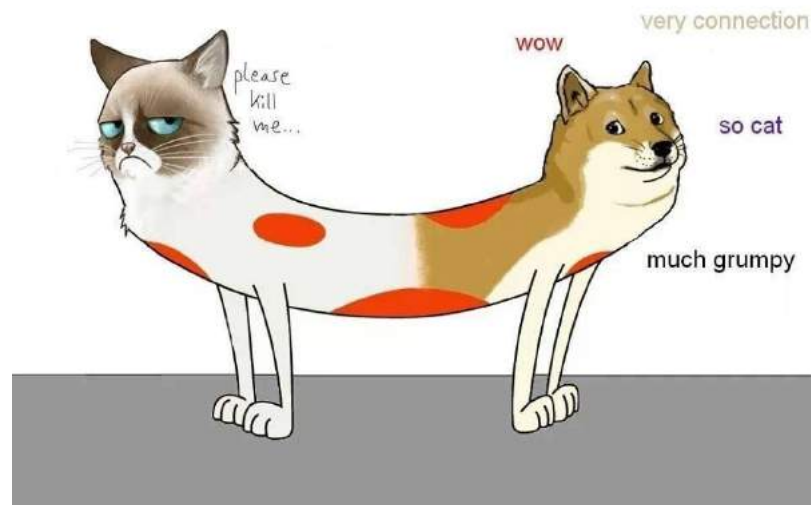
Отсутствие единой структуры
и подхода к оформлению

ИДЕАЛЬНЫЙ МИР



Разработчики сами ищут информацию
в базе знаний

grumpy CatDoge:



Активно делятся знаниями

МЕНЯЕМ ПОДХОД К ДОКУМЕНТАЦИИ

Structure

Структура пространства должна быть логичной, а правила понятными и одинаковыми для всех

Context

Документация помещается в бизнес-контекст. За технической задачей стоит бизнес-задача.

Complex

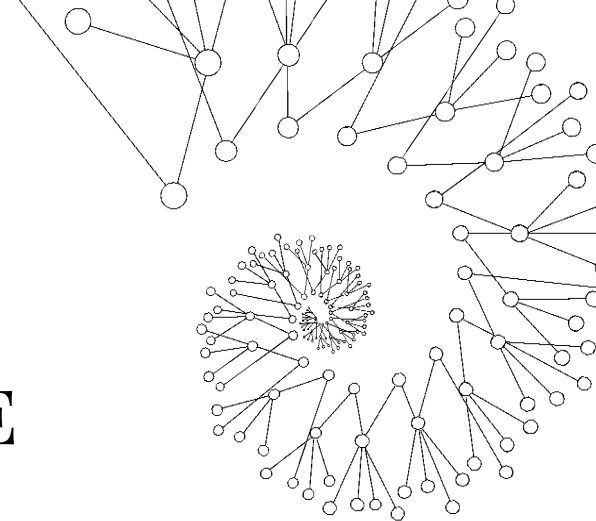
Документация - часть процесса передачи знаний (в комплексе с другими элементами), а знания связанные и неизолированные

A photograph of a rowing team in a blue boat on a body of water. The team consists of four people, all wearing red tank tops, seen from behind as they row. The water is blue with ripples, and the boat's reflection is visible. An orange banner with white text is overlaid on the image.

Что изменилось?

ИНСТРУМЕНТЫ: CONFLUENCE

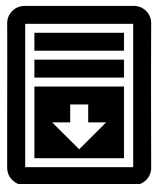
Часть про “Как?”



Какие инструменты в
рамках Confluence нам
доступны



ИНСТРУМЕНТЫ



Шаблоны



Лейблы



Разметка

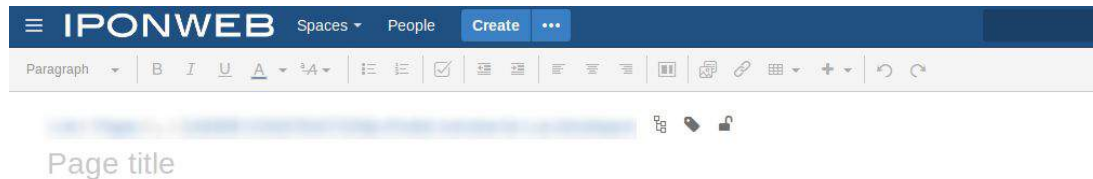


Ревью



Динамический
КОНТЕНТ

ШАБЛОНЫ/TEMPLATES



Ну привет, синдром
пустой страницы

ШАБЛОНЫ/TEMPLATES



Let's rock some Lorem

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, qui laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepte proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

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Ну привет, синдром пустой страницы

ИДЕАЛЬНЫЙ ДОКУМЕНТ РАЗРАБОТЧИКА

Developer's Notes

Created by Svetlana Novikova, last modified just a moment ago

Maybe some heading

Some text, not much I am not a writer

```
local display_helper = require 'userver.display.helper'

Controller.Bid = Controller:new()
Controller.Bid.is_server_request = true
Controller.Bid.autoset_uuid_cookie = false

function Controller.Bid:response(params)
    error(
        string.format(
            'Method response() must be implemented in Controller.Bid.%s controller',
            self.ssp
        )
    )
end

function Controller.Bid:parse_bid_request(request_body)
    local bid_request, err_msg = self.bid_request_encoder:decode(runtime.body)
    if not bid_request then
        err_msg = string.format(
```

ШАБЛОНЫ/TEMPLATES

Настройте шаблоны для удобства других пользователей

LUA / Templates

New Document

Panel | Intro

Purpose
Add a short description

Target Audience
\$target_audience

Time to Read ~ \$minutes

Structure
Table of Contents

Edit Remove

ABSTRACT
Add a brief description of the task or feature this document describes.

Status	DRAFT
Author	use "@" to assign to a user
Reviewers	use "@" to assign to a user and "/" to select a due date for deadline
Related documents	Add links to the related docs

Преднастроенный
текст

Переменные

ШАБЛОНЫ/TEMPLATES

IPONWEB Spaces People Create

LUA / Pages / LUA Practice Home

Page Template Wizard

Step 2: Fill in template variables

The information you supply will become part of the content in your new page.

Intro	Status
Purpose <small>Add a short description</small>	DRAFT
Target Audience Lua Developers (audience)	Author <small>Add your name</small>
Structure	Approver <small>Mention a user using @</small>
	Reviewers <small>Mention a user using @</small>
	Related documents <small>Add links on related documents</small>
	Related RT tickets <small>Add links or IDs of related tickets</small>

Problem / Prehistory
Add a brief description of what problem this solution will solve or what solution was the pre...

High-level solution overview
The best would be to provide a diagram

example

API
Describe main methods and parameters

Migration Guide
Describe how to migrate on this class/library

Known Problems and Solutions (optional)
Describe all known problems/corner cases for complex projects

Related Articles
Add the correct label to the page for easy search

- mSQL tech desc
- Creative Field Exporter
- Virtualenv on prod instead DEB
- Technical Specification Template

<< Back Next >>

Страница уже
структурирова
на

Добавлены
макросы

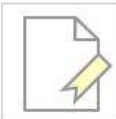
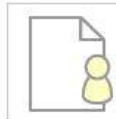





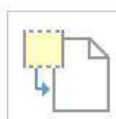
Проставлены
лейблы и
материалы по
теме

ШАБЛОНЫ/TEMPLATES

Select macro

Search Help

- All
- Administration
- Communication
- Confluence content**
- Development
- External content
- Formatting
- Media
- Navigation
- Reporting
- Visuals & images

	Content by Label List pages and posts with the labels you enter.		Content by User List all the content created by a particular user
	Content Report Table Provides a content report in table format, based on labels.		Contributors Displays a list of contributors to a page, its hierarchy or selected spaces, or watches of these pages.
	Contributors Summary Displays a summary of contributions to a page, its hierarchy or selected spaces, in tabular form.		Create from template Embed a button in your content which enables users to create content from any pre-defined template.
	Create Space Button Displays a create space icon that links to the create space page.		Excerpt Include Include the excerpt from one page within another page

[Find more macros...](#) Cancel

Создать из
шаблона

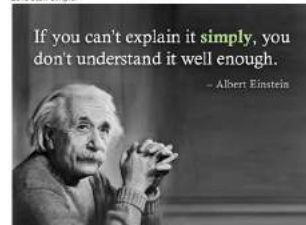
РАЗМЕТКА/LAYOUT

Newbie's guide

Visiting this page can only mean two things: Either you just joined IPONWEB (so, welcome!) or you are just curious (so, please help us improve the first steps of our colleagues!).

In any case you are very welcome and we hope you find the information useful!

Let's start simple!



Why the NEWBIE is important? Because here you can find basic information that will help you with your first steps in the company, we evolve it daily with fresh info and try to ensure that you can submit questions and get informed about inner events, lectures or industry related news.

Tip: Our Wi-Fi pass
Get Connected instantly with everyone!

Before going into the NCST's content let us introduce a simple and easy way to reach all your colleagues!

Slack one line: You can find desktop and mobile Slack apps here: <https://slack.com/downloads> Our team name is "iponweb". Alternatively, you can use Slack in browser: <https://iponweb.slack.com/>

Some tips:

Read some hacks about Slack to make it easier to use if here -> [10 Top-Notch Functions of Slack to make your work easier!](#)

Join your team slack channel, e.g. #usa-dev channel for Lua Product Discussions and Announcements (ask your team lead to add you), also useful channels are #new-office-moscow (any issues regarding office) and #new-events to know all the internal office parties and events (good practice is to mute them and read from time to time), #a-slack and #server channels dedicated to questions about these ePlatform Components and #it-support to address questions about corporate services.

And see the tips for Slack here:



Newbie's Guide 2.0

Создана: 2016-08-08 10:00:00



Getting Started at IPONWEB

Visiting this page can only mean two things:

- Either you just joined IPONWEB (so, welcome!)
- or you are just curious (so, please help us improve the first steps of our colleagues!)

In any case, you are very welcome and we hope you find the information useful!

Let's start simple!

- Read the company's Policies and Procedures here (Global HR Policies and Guidelines, and other important documents, like Personal Data Standard, Commercial Code of Labor Conduct in start occurrences. You have to sign it before starting work. For more information, see the link to the document.)
- For more information about salaries, medical compensation etc. so add this link to your favorites: [Salary and Medical Compensation](#)
- Read all the information about you: [Newbie's Guide](#)

Corporate Knowledge Base

Confidence

Our Knowledge Base is stored on Confluence. If it is our Wikipedia, SlackOverflow and Answers list in one, there we collect our knowledge, ideas, corporate issues and announce news in IPONWEB. Here are the main spaces on Confluence:

- [Observe Confluence Spaces](#)

IPONWEB Inside

Two times monthly (other employee newsletter) called IPONWEB Inside where we share the main corporate news across the offices, important announcements, reports from corporate events, interviews with employees etc.

Check the previous issues here [IPONWEB Inside Newsletter](#)

Communication

Slack

- Slack is our main corporate messenger. You can find desktop and mobile Slack apps here: <https://slack.com/downloads> Login with your LDAP (samba) credentials
- Our team name is "iponweb". Alternatively, you can use Slack in browser: <https://iponweb.slack.com/>
- By default you are added to #general channel. Sign up to a few useful channels to start your teams

Working Schedule and Timebooking

You may find a tutorial for setting up and filling your timebook here and check how much hours you've worked in Timebook.

The company intentionally doesn't own-complicate timebooking procedure and trusts its employees that they record only time they actually spend working.

Use RTT #general to timebook work-related meetings, activities, reading tickets and emails, planning if you don't have a dedicated RTT ticket. It should be used sparingly. Ask the task requester for ticket.

Timebooking

Page Layout: Panel, Section, Column + color blocks

РАЗМЕТКА/LAYOUT

Pages

Edit Save for later Watch Share

Home

Introduction to BidSwitch

BidSwitch provides a central infrastructure and standard for more than 100 supply and demand technology partners to connect and trade media across the display, mobile and video ecosystems, all through a single technical integration.

Quick Refs

- [All BidSwitch Articles Grouped By Label](#)
- [Before you post the ticket to Support queue](#)
- [The Hitchhiker's Guide to BidSwitch](#)
- [Index Of BidSwitch Components](#)
- [Keeping Confluence Clean](#)

Templates

[API Specification](#)

[Basic New Page](#)

[BidSwitch Component](#)

[Disaster Recovery Process](#)

[Enhancement Prop](#)

Most Recently Edited Pages

Business

[BSW Product Eng Summit](#)
Oct. 3-4 2017

[BSW.data Integration](#)

Technology

[ADS.TXT technical specification](#)

[User Group Update](#)

Recent Space Activity



[Workflow stages](#) commented 7 minutes ago



[Workflow stages](#) commented 26 minutes ago

Панели

Создать из шаблона

Динамический
КОНТЕНТ

LABEL CONTENT

- Преодоление ограничений поиска
- Возможность агрегировать контент определенной тематики в одном месте в виде своеобразного RSS Feed (Content by Label)
- Структурирование и связность



С чего начать:


- Посмотреть список всех labels
`yourconfluencesite.com/labels/list-labels-alphaview.action&key=SPACENAME`
- Найти весь контент без labels:
`type:page NOT labelText:[a TO z] NOT labelText:[0 TO 9]`

CONTENT BY LABEL

Edit 'Content by Label' Macro Help


Label *
anomaly x



In space ✕
LUA x

Mentioning user ✕
 Svetlana Novikova x

[Add a filter](#)

Options Show

 Preview

-  [Click anomaly model for s2s calls](#)
-  [Fraud](#)

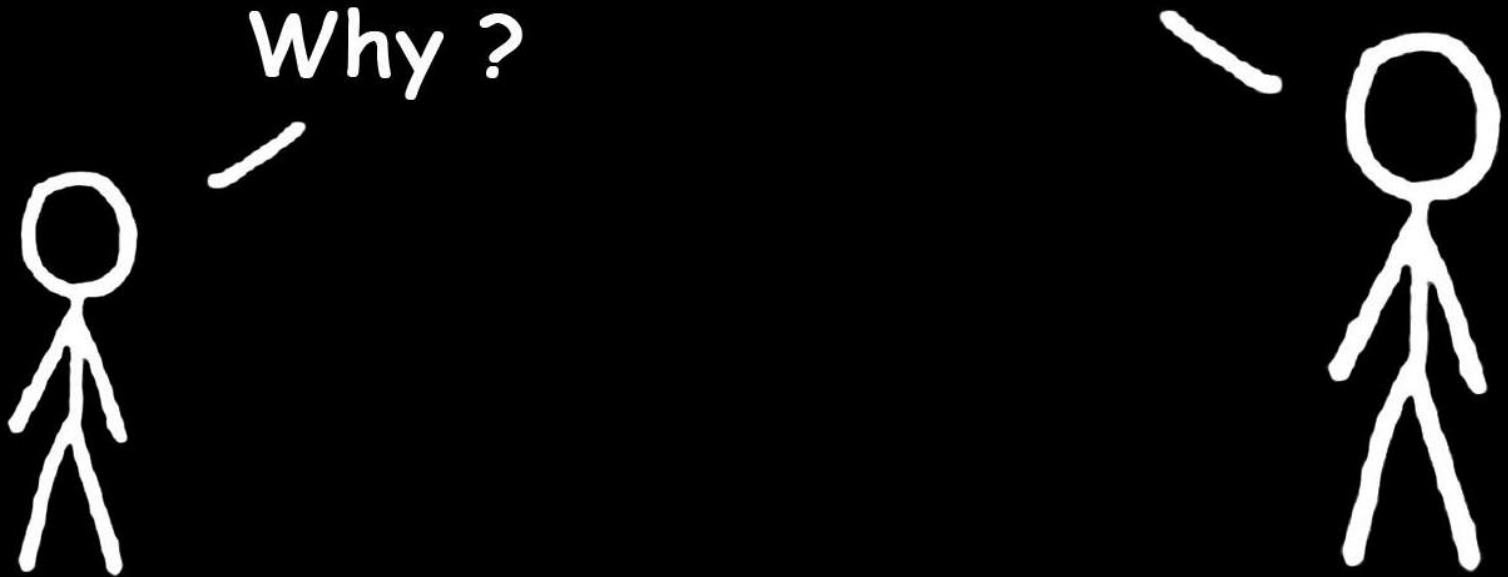
Агрегировать
весь контент
по лейблу

Можно
отфильтровать
по спейсу, по
пользователю,

A child wearing a red hooded mask with yellow eye cutouts and a yellow tank top with a red cape is pointing their right arm towards the left. The child is standing in front of a red brick wall with a dark wooden door. The text 'Make Documentation Great Again' is overlaid on the left side of the image.

Make Documentation Great
Again

QUESTION EVERYTHING



СВЕТЛАНА НОВИКОВА

- Технический писатель группы разработки компании IPONWEB
- Ссылка на все ссылки <http://bit.ly/2fLoBuo>

Контакты:

- snovikova@iponweb.net
- <https://www.facebook.com/svetl novikova>





IPONWEB

ENGINEERING MEDIA TRADING EVOLUTION

iponweb.com